



## Fall Newsletter

It's that that time of year again, leaves are beginning to fall, days are getting shorter and cooler, pumpkin flavored food is a favorite. Fortress is winding down from a very busy summer! We are up-grading our core processing system. This change began in August and is still a process. We would like to thank our members for being so tolerant during this change. Fortress was chosen as the Beta Testing site for this new system. That means that there is a new system and Fortress is working the "bugs" out of it! The new system is AWESOME but there are some growing pains. There is a learning curve with any new process. Again, THANK YOU for having patience during this time.

The new system will allow us to E-MAIL you a receipt instead of having paper copies laying around! Some of you may have already taken advantage of this new feature. If you have not, and would like to, just let your member service representative know. Please make sure that we have your current E-mail address on file when you are in the credit union! We are very excited about the E-MAIL RECEIPTS.



Do you still have a land line? Please check your information the next time you stop in, or call and make sure we have your most current phone number. We thank you in advance for helping with this matter.

**Happy Holidays!**

Fortress will have the following Holiday hours:

Columbus Day	Monday	October 9, 2017	CLOSED
Thanksgiving Eve	Wednesday	November 22, 2017	OPEN 8-5
Thanksgiving	Thursday	November 23, 2017	CLOSED
	Friday	November 24, 2017	CLOSED
	Saturday	November 25, 2017	Open 9-12 (Drive up ONLY)
Christmas	Monday	December 25, 2017	CLOSED
New Years Day	Monday	January 1, 2018	CLOSED



Please join us October 19, 2017!

This year Fortress will celebrate NATIONAL CREDIT UNION DAY and MEMBER APPRECIATION DAY at the same time! OCTOBER 19<sup>TH</sup> is the lucky day! We will have refreshments in the morning and then serve a picnic style lunch from 11-4! There will be plenty of give a-ways for our treasured members! We truly appreciate each of our members! Please save the date for this fun filled day!



We've all heard the expression "What's in your wallet?", well Fortress wants to be in YOUR WALLET! Did you know that Fortress offers a VERY COMPETITIVE VISA card? The best news about our VISA is that you can make your payments right at the credit union, and if you have a question, WE WILL ANSWER IT right here at the credit union. There is no need to wait on the phone FOREVER, and hit numbers to get to the right person! Fortress prides itself on our Member Service. We are offering an INTRODUCTORY RATE of 3.99% on all new VISA cards starting October 16, 2017. This rate will be good for 6 months! Ask any Member Service Representative about this exciting offer!



Christmas Club money can be picked up at the credit union starting on October 23-26, 2017. If you have not picked up your funds, the money will be transferred to your share (savings) account on October 27, 2017! If you would like a check mailed, you will need to contact the credit union. New Christmas Club accounts will be open on November 1, 2017! Again, any Member Service Representative can help you open a new account for 2018!