

# Fortress Federal Credit Union

## Fall Newsletter

The hot topic of the year is COVID-19! The board and staff hope all members are staying safe and healthy through this very trying time. There have been many changes so far this year, we appreciate our membership being very patient while the whole world figures out what is going on. With that being said, we will not be able to hold an "in person" Annual Meeting. You will notice there is an ANNUAL MEETING BROCHURE AND BALLOT enclosed in your statement. You can also access these on our website (click on the link on the right side). There were no nominations from the floor for the open board positions this year so the nominations the board provided will be seated by unanimous decision. We need for you to turn in your ballot (enclosed). The first 100 people that turn the ballots in will receive a door prize. Everyone that returns a ballot will receive a chance at the participation drawing that will be held at the Board of Directors meeting on October 20, 2020. Winners will be notified by phone. If you choose, you may return your ballot by e-mail to [lblades@fortressfcu.org](mailto:lblades@fortressfcu.org). If you have any questions, please feel free to contact us.

Shazam! Our new debit cards have been here since June. As with any new product, there is a learning curve. It seems that we have made it through the rough patch. We are able to print debit cards at the office now. This is a nice feature that allows our members no down time with their cards.

Again, this year we will offer the Holiday Skip a Pay on Collateral loans. Those letters will go out to our members during the first week of November. Members must meet the criteria for this skip a pay. Forms must be returned to the credit union prior to your due date in December. The cost again this year will be \$10.00.

With the hardships that COVID-19 has caused, if there is anything that the credit union can do to help give us a call! We are here to help!

We wish everyone a joyous holiday season.